

WELCOME TO THE EDGE!

Rider's Edge New Rider and Skilled Rider courses from Cole Harley-Davidson®

Thanks for signing up for Rider's Edge from Cole Harley-Davidson! We hope you have a great experience. Here is some specific information about Rider's Edge and our program that you should be aware of before taking the course:

GENERAL RULES

- There is a lot of information to cover in both the New Rider and Skilled Rider courses. Please be on time for all classroom and range sessions. Tardiness can be grounds for dismissal from the class. To make sure you are on time, allow yourself ample travel time to the classroom and range. Directions to our dealership and range are on page 2.
- If you have any medical conditions or special requests, please inform your instructor.
- Snacks and drinks will be available throughout the course, in the classroom and on the range. We will also provide lunch on weekends. **IMPORTANT:** remember to stay hydrated during your range activities. There will be water and soft drinks provided over the weekend.
- Equipment you will need for range exercises: Besides the basics covered in the Rider's Edge brochure, be prepared for inclement weather. It is a good idea to have access to rain gear in case of rain. Be aware of what the temperature will be the weekend you are on the range and have clothes for the weather and your comfort. For example, if the weather is supposed to be warm, you might not want to wear a heavy leather riding jacket. Dressing in layers is recommended so that you can add or remove layers as the weather dictates.
- Cell phones and other electronic devices are fine but not during class or on the range. If you need to make/receive a call or send/receive text messages, please do so during "official" breaks. During class and on the range, please turn off your electronic devices to make sure you are not distracted during instructional periods or that you do not distract others.

TUITION PAYMENT

If you registered using our online Rider's Edge registration feature, you will need to contact us regarding payment for your class as soon as possible. You will need to pay for your Rider's Edge course to guarantee your seat in a specific class. We only have a fixed number seats available during the year so we cannot hold seats indefinitely without payment. Please contact your Rider's Edge Program Manager at ridersedge@coleh-d.com or call the dealership at 304-324-8116 [or toll-free: 888-HAV-A-HOG]. You can pay by credit card by phone or you can come by the dealership to pay in person.

NEW RIDER COURSE

WEST VIRGINIA RESIDENTS, you must have your motorcycle learner's permit (or temporary motorcycle instruction permit) prior to attending class. It is a short knowledge test (no riding required) that you can take at your local DMV. This is a requirement of the state and we are obligated to follow their requirements in conducting our course. Please bring this with you, along with your WV driver's license, on your first night of class. If you have questions about this, please contact Rider's Edge program manager.

VIRGINIA RESIDENTS, the state requires that all students taking a beginner motorcycle riding course to wear a three-quarter shell or full face motorcycle helmet that meets U.S. Department of Transportation Safety standards. As long as you have other eye protection for the class, face shields are not mandatory. If you do not have an approved three-quarter shell or full face motorcycle helmet for this class, you can purchase one or borrow one from someone you know prior to the start of class. **We have a small supply of three-quarter shell helmets to loan for class on a first come, first serve basis.** Please let us know as soon as you can that you would like to use one of these helmets so we can reserve it for you. Otherwise, please make sure that you secure an appropriate helmet before class range activities begin.

RETAKE THE COURSE

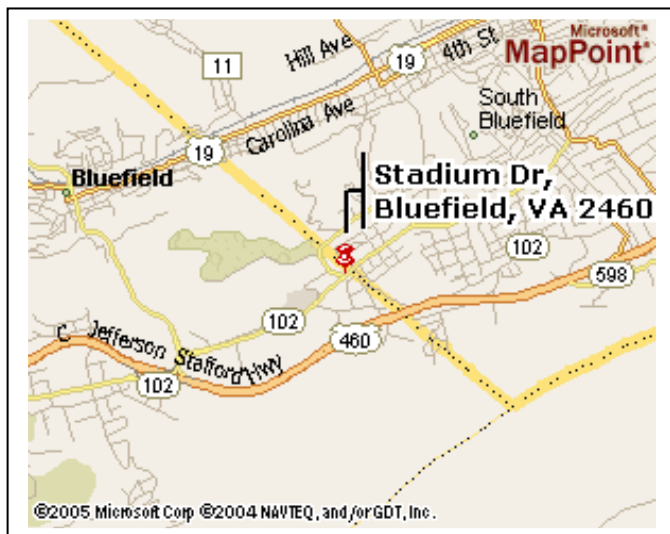
Please read over the *Rider's Edge New Rider Course Class Fee Refund Policy* (copies available the first night of class and in our store). As per this policy, "students who complete the new rider course, but are unsuccessful at the skill test, may retake the entire course one time within six (6) months on a space available basis at no additional cost". If the student chooses to retake the class, they must contact the Rider's Edge program manager for available class dates and to schedule their "retake". To make sure they are scheduled to retake the course within the 6 month stipulation, they should contact the program manager within 1-2 weeks of completing the first course.



DIRECTIONS TO STORE

Cole Harley-Davidson® is located in Bluefield, WV at 1804 Bland Street, which is on Route 52 (near Little Caesar's).

FROM THE NORTH OR SOUTH: Take I-77 to Bluefield. Follow the signs for R52 N (about five miles off of I-77).



DIRECTIONS TO RANGE

[Following are directions to Bowen Field, home of the Bluefield Orioles; our range is in parking lot near the ball park]: Bowen Field is located on Stadium Drive in Bluefield, West Virginia, in the City park complex and is very easy to get to. From I-77 take the Bluefield exit. Follow Route 290 to Route 460 West, at fourth light, turn right onto Leatherwood Lane. Make a left turn at the first light. Take the first right (just past the Chevron station). Bowen Field is 1/4 mile on the left.